

Docket No. 00-0516
ICC Office Use Only

LightNetworks, Inc.)
Application for a Certificate of)
Authority to Operate as a)
Facilities-Based and Resold Carrier)
of Local and Long Distance)
Telecommunications Services in)
Statewide in the State of Illinois)

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ILLINOIS
COMMERCE COMMISSION

APPLICATION FOR CERTIFICATE TO BECOME A
TELECOMMUNICATIONS CARRIER

GENERAL

1. Applicant's Name (including d/b/a, if any)

FEIN # 58-2484482

LightNetworks, Inc.
2700 Northeast Expressway Access Road
Building B., Suite 900
Atlanta, GA 30345
Telephone: (404) 320-3021
Facsimile: (404) 320-9736

2. Authority Requested: (Mark all that apply) X 13-403 X 13-404 X 13-405

3. Request for waivers/variances: In applications for exchange service authority under Sections 13-404 or 13-405, waivers of Part 710 and of Section 735.180 or Part 735 are generally requested. In applications for interexchange service authority under Sections 13-403 and 13-404, waivers of Part 710 and Part 735 are generally requested. Please indicate which waivers Applicant is requesting.

X Part 710 X Part 735 X Section 735.180 X Other*

*83 Illinois Code Part 250

4. In what area of the state does the Applicant propose to provide service?

LightNetworks proposes to provide facilities based and resold local and interexchange service throughout the State of Illinois. Initial marketing efforts will be targeted at Ameritech locations throughout the state.

5. Please attach a sheet designating contact persons to work with Staff on the following:

a-1) Issues related to processing this application:

Robert W. Gulledge, Director of Telecom and Regulatory
LightNetworks, Inc.
2700 Northeast Expressway Access Road
Building B., Suite 900
Atlanta, GA 30345
Telephone: (404) 320-3021
Facsimile: (404) 320-9736

a-2) Issues related to processing this application: (cont'd.)

and

Connie Wightman
Consultant to LightNetworks, Inc.
Technologies Management, Inc.
210 Park Avenue North
Winter Park, Florida 32789
Telephone: (407) 740-8575
Facsimile: (407) 740-0613

b & c) consumer issues and customer complaint resolution

Robert W. Gulledge, Director of Telecom and Regulatory
LightNetworks, Inc.
2700 Northeast Expressway Access Road
Building B., Suite 900
Atlanta, GA 30345
Telephone: (404) 320-3021
Facsimile: (404) 320-9736
Toll Free: (877) 544-4806

d) technical and service quality issues

Henry Burgstiner, Vice President Operations and Engineering
LightNetworks, Inc.
2700 Northeast Expressway Access Road
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Atlanta, GA 30345
Telephone: (404) 320-3021
Facsimile: (404) 320-9736

5. Please attach a sheet designating contact persons to work with Staff on the following: *cont'd.*

e) "tariff" and pricing issues

Eston Kirby, Vice President - Planning
LightNetworks, Inc.
2700 Northeast Expressway Access Road
Building B., Suite 900
Atlanta, GA 30345
Telephone: (404) 320-3021
Facsimile: (404) 320-9736

f) 9-1-1 issues

Eston Kirby, Vice President - Planning
LightNetworks, Inc.
2700 Northeast Expressway Access Road
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Telephone: (404) 320-3021
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g) Security/law enforcement

Eston Kirby, Vice President - Planning
LightNetworks, Inc.
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6. Please check type of organization?

_____	Individual	<u> X </u>	Corporation
_____	Partnership	Date Corporation was formed: August 31, 1999	
_____	Other (Specify)	In what state?	Georgia

7. Submit a copy of articles of incorporation and a copy of certificate of authority to transact business in Illinois.

See Attachment I.

8. List jurisdictions in which Applicant is offering service(s).

Applicant has been authorized to provide service in Florida, Georgia, Kentucky, North Carolina and Tennessee. Applicant has applications pending in Alabama, Louisiana, Mississippi, South Carolina and Virginia. No application has been denied.

9. Has the Applicant, or any principal in Applicant, been denied a Certificate of Service or had its certification revoked or suspended in any jurisdiction in this or another name?

_____ Yes X No

Applicant never has been denied certification or had its certificate denied , revoked or suspended in any jurisdiction in the name of LightNetworks, Inc. or another name.

10. Have there been any complaints against the Applicant in any other jurisdiction?

_____ Yes X No

11. Will the Applicant keep its books and records in Illinois? _____ Yes X No

The Applicant seeks permission as anticipated in 83 Ill. Admin. Code, Part 250 to maintain its books and records outside the State of Illinois. Applicant maintains its books and records at its national headquarters in Atlanta, Georgia. Should it be necessary for the Illinois Commerce Commission to have access those books and records, the Applicant will facilitate that access at its own expense.

MANAGERIAL

12. Please attach evidence of the applicant's managerial and technical resources and ability to provide service. This may be in either narrative form, resumes of key personnel, or a combination of these forms.

See Attachment II.

13. List Officers of Applicant.

See Attachment III.

14. Does any officer of Applicant have an ownership or other interest in any other entity which has provided or is currently providing telecommunications services?

☐ Yes ☒ No

If YES, list entity.

15. How will Applicant bill for its service(s)?

Applicant will directly bill for its services.

16. How does Applicant propose to handle service, billing, and repair complaints?

Complaints may be reported by the customer via Applicant's toll free customer service number, which is 1-877-544-4806. This or a comparable number will appear on the customer's bill and customers may contact this number for information concerning their bills. Customer service agents will be available twenty-four hours per day, seven days a week. LightNetworks will be responsible for all customer inquiries and complaints and the toll free telephone number will be provided on the customer bill and in all Applicant's mailings.

17. Will personnel be available at Applicant's business office during regular working hours to respond to inquiries about service or billing? ☒ Yes ☐ No

18. What telephone number(s) would a customer use to contact your company?

(877) 544-4806

19. What are you procedures to prevent unauthorized "slamming" of customers?

Applicant complies with the presubscribed interexchange carrier change rules as defined by the FCC. The company does not condone slamming and works to monitor its sales staff and processing departments to ensure that slamming issues do not occur.

20. If granted authority to operate as a local exchange carrier, will the applicant abide by the following 83 Illinois Administrative Code Parts: 705, 710, 720, 725, 735, 755, 756, 757, 770 and 772?

X Yes No (if no, please provide an explanation.)

21. Will the applicant sign and return membership forms to the Universal Telephone Assistance Corporation and the Illinois Telecommunications Access Corporation?

X Yes No

FINANCIAL

22. Please attach evidence of applicant's financial fitness through the submission of its most current income statement and balance sheet, or other appropriate documentation of applicant's financial resources and ability to provide service.

See Attachment IV for Financial Statements.

TECHNICAL

23. Does Applicant utilize its own equipment and/or facilities? X Yes No

If Yes, please list:

In Illinois, Applicant will deploy a Lucent Central Office Telecom type switch initially in mid-2000. The switch will be capable of handling the general telecommunication needs of business customers (to include business lines, Centrex, Long Distance, fax lines, DSL and Internet services.) The Applicant's switch will be connected via leased transport facilities to Applicant deployed collocation equipment sites that will be installed in specific Central offices. At the collocation sites, the Applicant's equipment will interconnect to Ameritech's unbundled loops that go directly to the customers. The Applicant will ensure compliance with Commission Rules.

If no, what facility provider(s) services does Applicant use?

Applicant will also purchase unbundled network elements from the incumbent LECs as well as other certificated local carriers for the provision of local services within Illinois.

24. Please describe the nature of service to be provided (e.g., operator services, internet, debit cards, long distance service, local service).

Applicant intends to offer local exchange and resold long distance service to both residential and business customers throughout the state. Local Services includes basic local service, PBX Trunk service, Direct Inward Dialing, Optional Calling Features and listing services. Applicant also offers inbound and outbound telecommunications services to residential and business customers, utilizing switched and dedicated access. Switched access service is available on a presubscription basis from equal access originating end offices. Applicant will also offer operator assisted services. All services are available twenty-four hours per day, seven days a week. Long distance service is offered as an add-on to the Applicant's local service. The Applicant will commence offering service immediately upon the granting of this application and the establishment of resale and interconnection arrangements with the incumbent Local Exchange Carriers ("ILECs").

25. Will technical personnel be available at all times to assist customers with service problems?

X Yes No (if no, please provide an explanation.)

26. If Applicant intends to provide payphone service, will the equipment utilized comply with FCC requirements and Finding (9) of the Commission Order entered in Docket No. 84-0442 on June 11, 1986, including, but not limited to: (a) touch dialing; (b) access to 9-1-1 and "o" operator dialing without use of a coin; (c) rules governing use of payphones by disabled persons; (d) ability to complete local and long-distance calls; (e) unlimited duration for local calls and (f) a message explaining the telephone's general operations, dialing instructions for emergency assistance, payphone owner's name, method of reporting service problems and method of receiving credit for faulty calls? Yes X No

At this time, the Applicant does not propose to provide its own payphone service. Should LightNetworks, Inc., in the future, decide to offer Pay Telephone Lines to Customer Owned Coin Operated (COPT) providers, the Applicant will comply with FCC and Commission requirements for COPT phones.

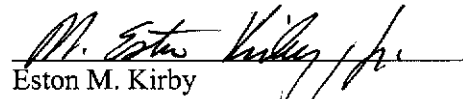
VERIFICATION

STATE OF GEORGIA

COUNTY OF FULTON

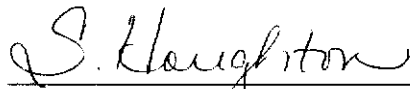
Personally appeared before the undersigned, an officer duly authorized to administer oaths, Eston Kirby, who first being duly sworn, deposes and says that he is Vice President - Planning for LightNetworks, Inc., the Applicant in this Application, that he has read the same and knows the contents thereof, and that the statements made herein are true to the best of his knowledge and belief.

By


Eston M. Kirby
Vice President - Planning
LightNetworks, Inc.
2700 Northeast Expressway Access Road
Building B., Suite 900
Atlanta, GA 30345
Telephone: (404) 320-3021
Facsimile: (404) 320-9736

Subscribed and sworn before me, this

17th day of July, 2000.



Notary Public

(Seal)

Notary Public, Cobb County, Georgia
My Commission Expires January 10, 2004

My Commission Expires _____

